



**CISCO ANYCONNECT INSTALL DOCUMENT
FOR AGENCIES AND VENDORS.**

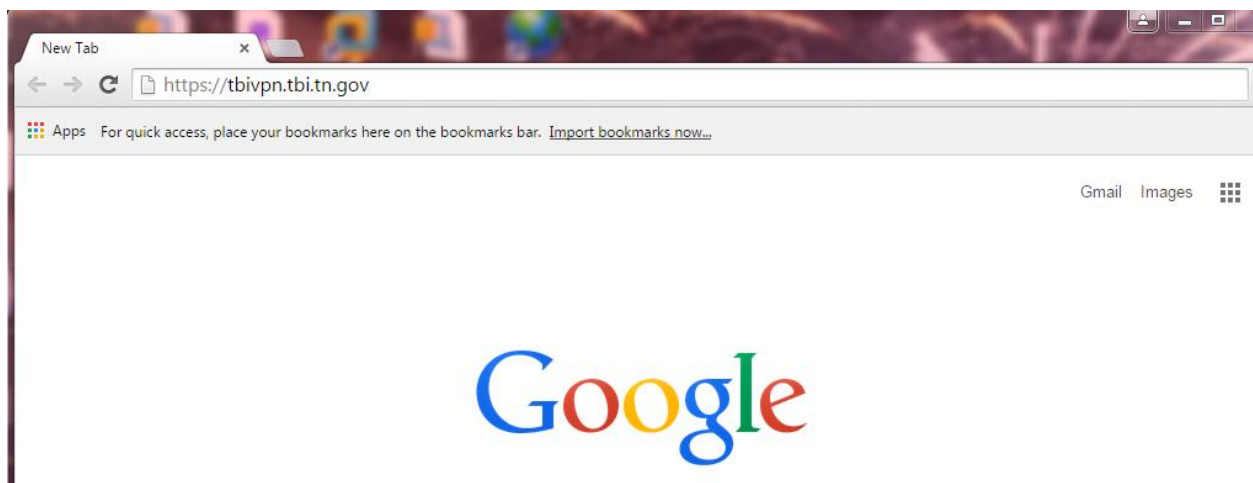
CREATED 10-14-2015

If you need assistance with installation or configuration of the software please contact 615-744-HELP.

The Tennessee Bureau of Investigation is changing the way remote users will be accessing the Network. This install document was written for Remote Agencies and vendors to install the NEW Cisco VPN and have AnyConnect client. The install instructions below are for users that use Chrome as their Browser.

Please note: Local settings on individual computers may vary and as a result the user may encounter different screens than the ones shown below. Settings such as Internet trusted sites, User Account Control and local user security settings are a few of these. If you experience difficulty during the installation process and are unable to complete the installation, please contact us at 615-744-4357 and leave a detailed message, including your contact information, and somebody will assist you.

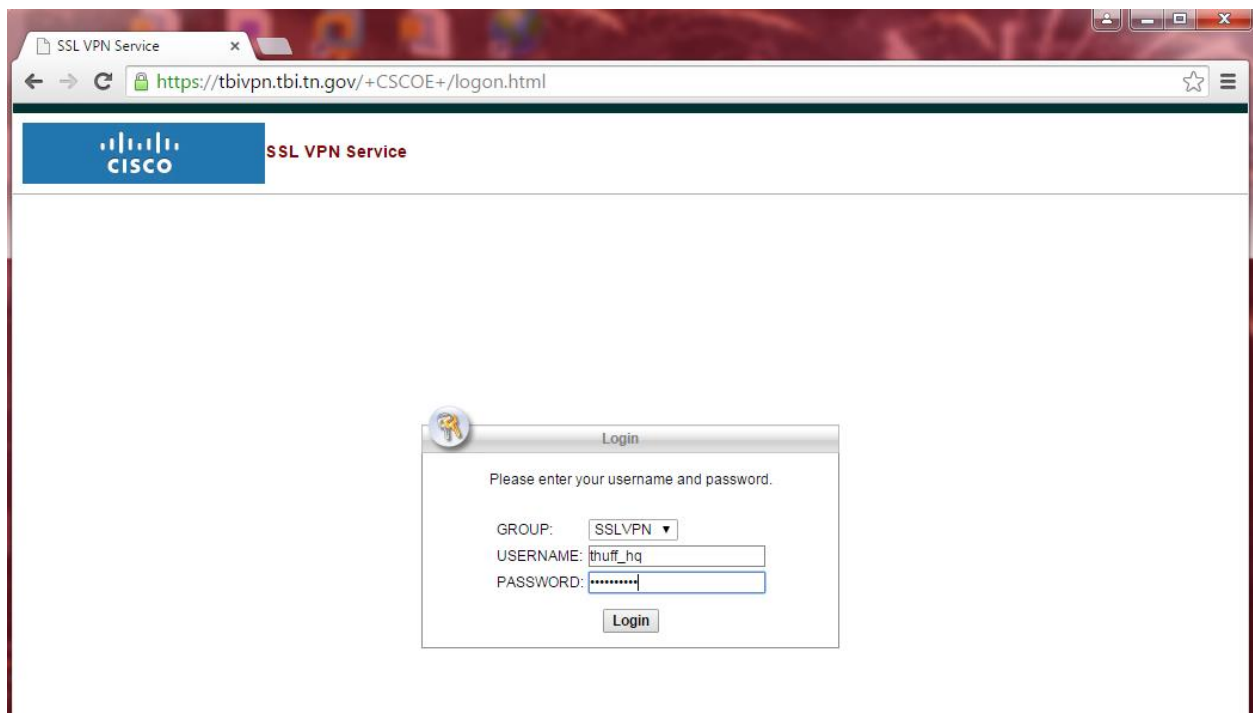
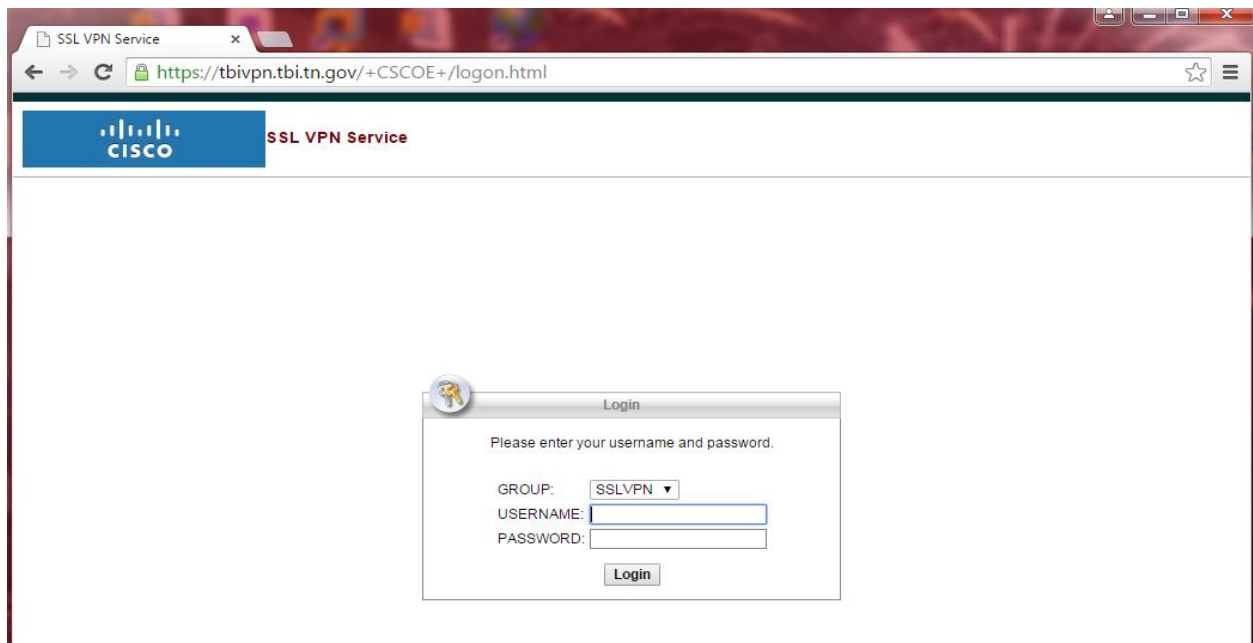
Step 1 . In your browser type <https://tbivpn.tbi.tn.gov/>



Step 2.

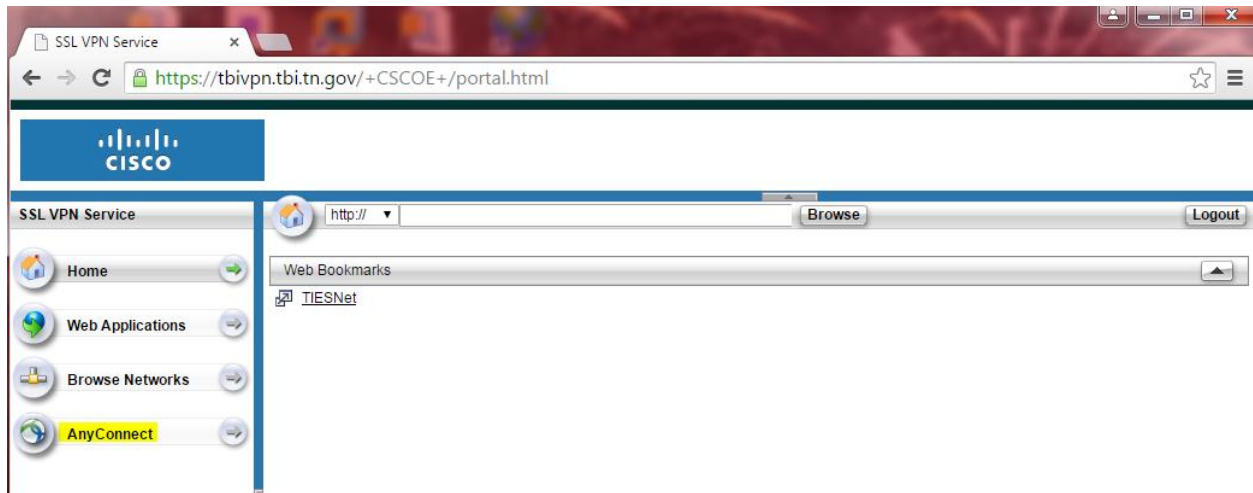
Login with your existing (Aventail) VPN User id and password and Click "Login"

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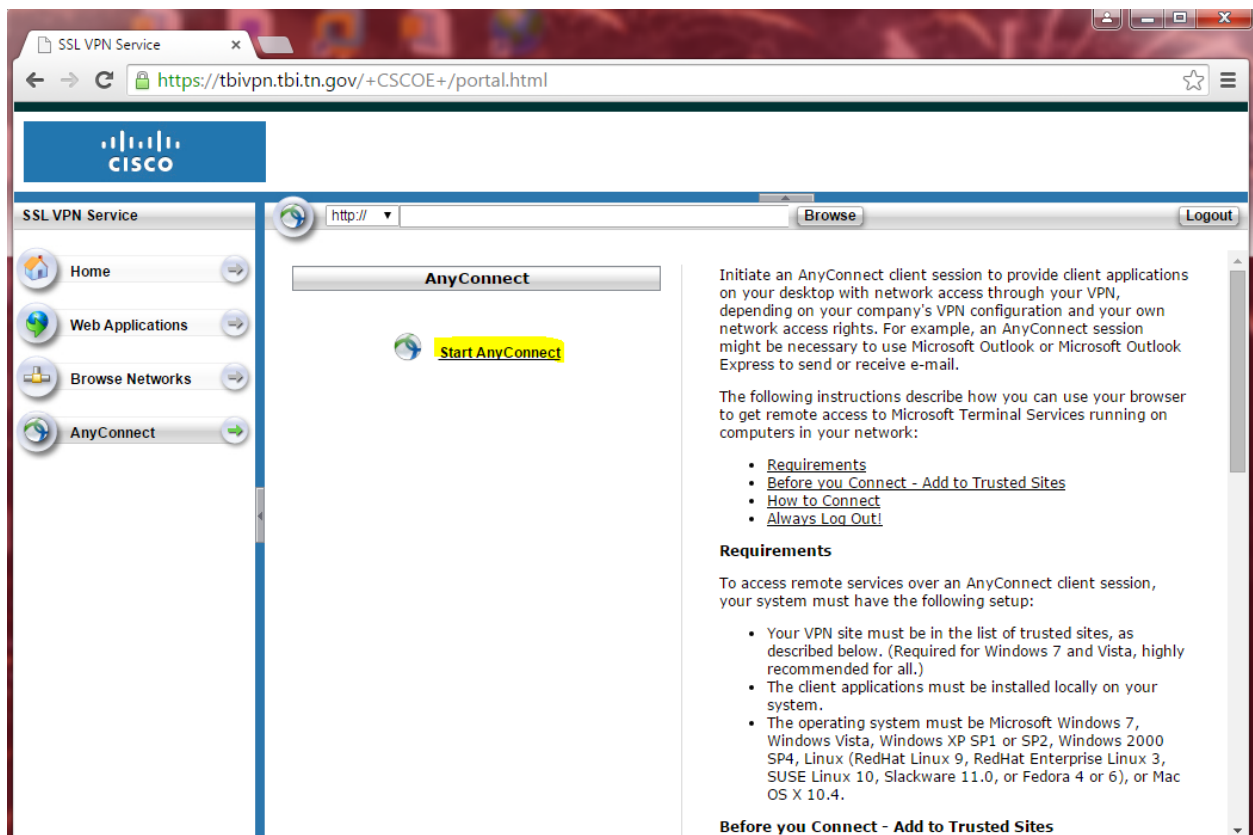


Step 4. Click on the AnyConnect icon:

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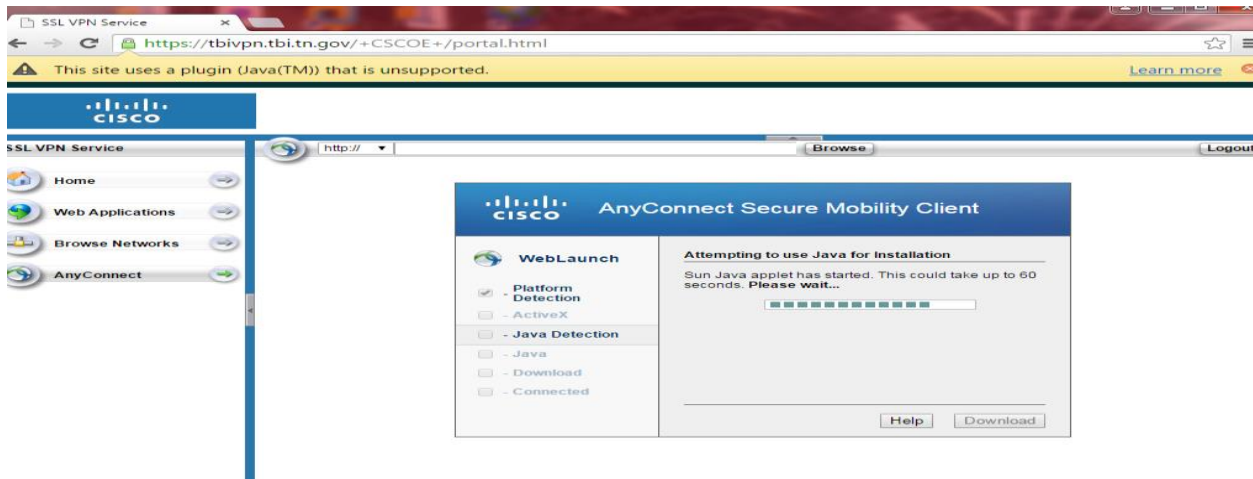
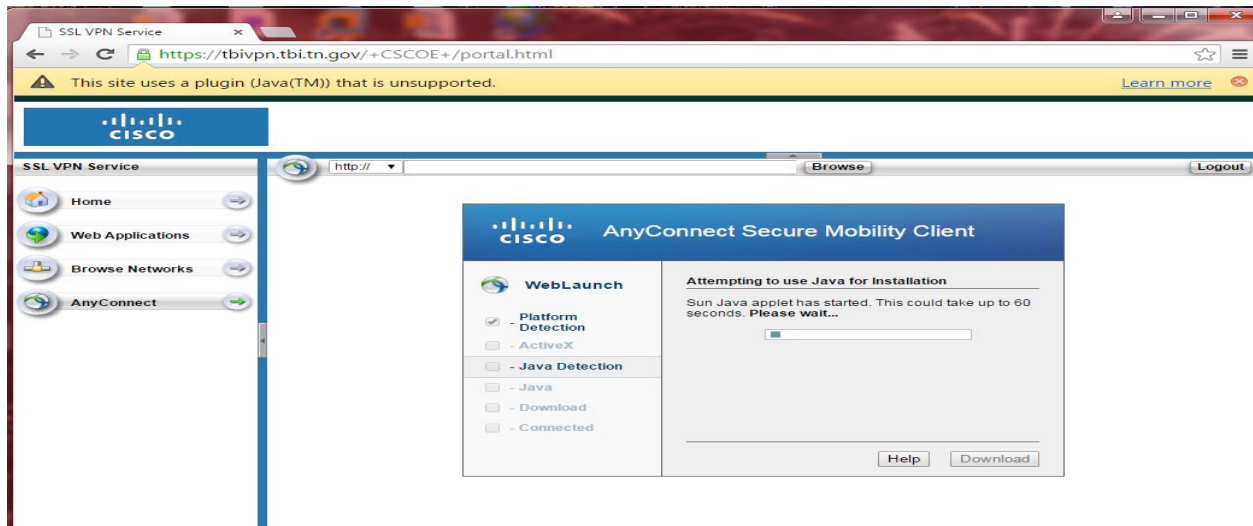


Step 5. Click on Start AnyConnect.



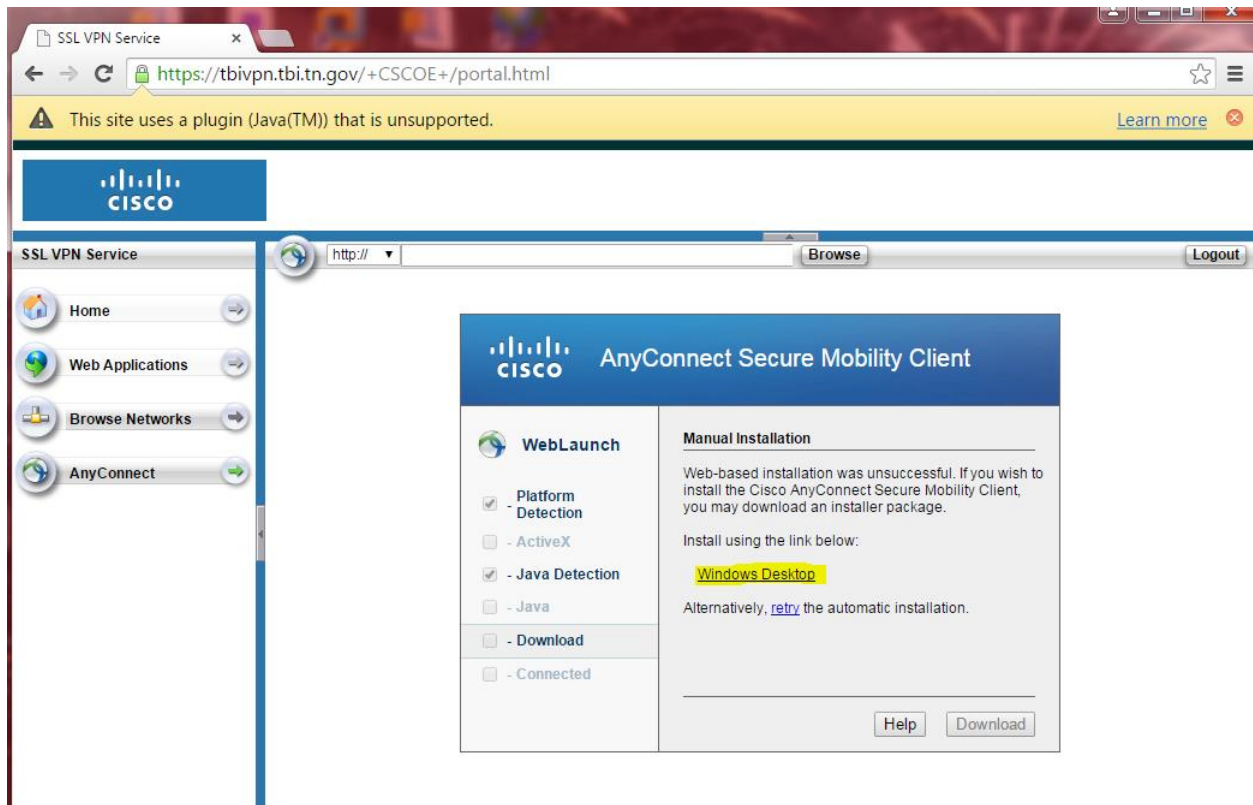
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The Installer will begin:



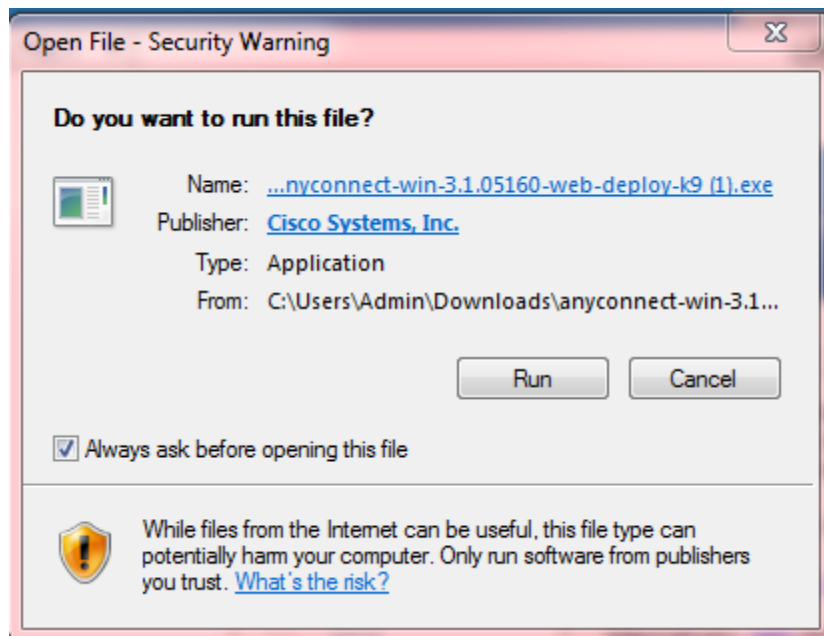
Step 6. Click on Windows Desktop

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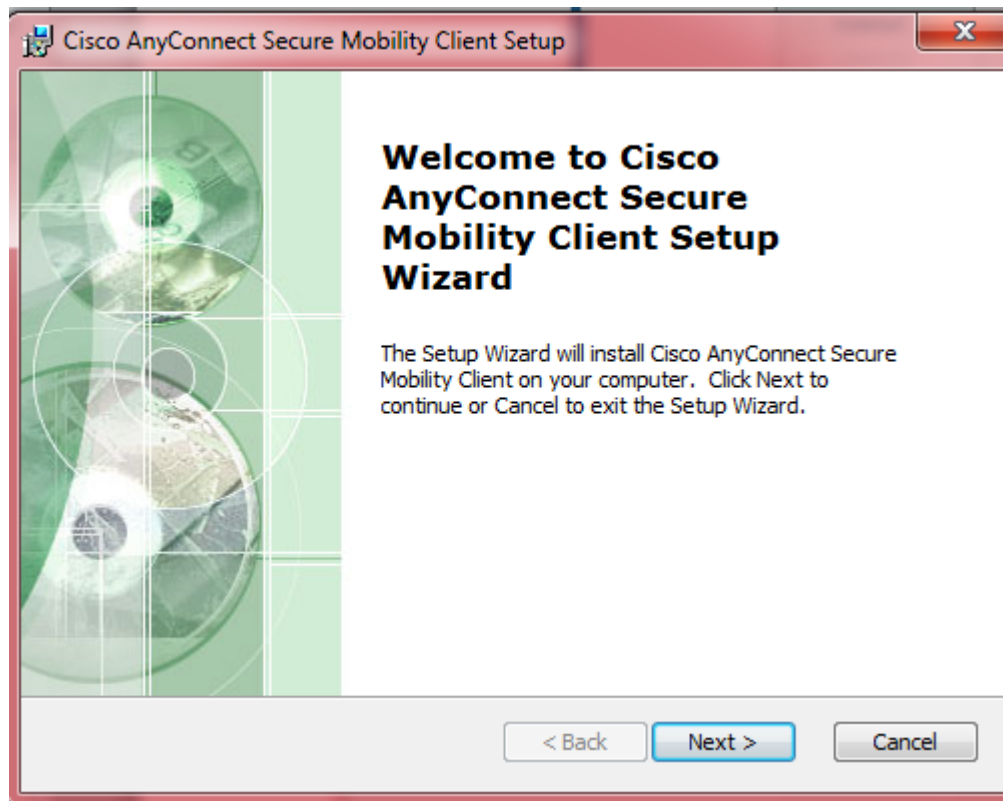


Step 7. A pop up message appears. Click on the RUN button.

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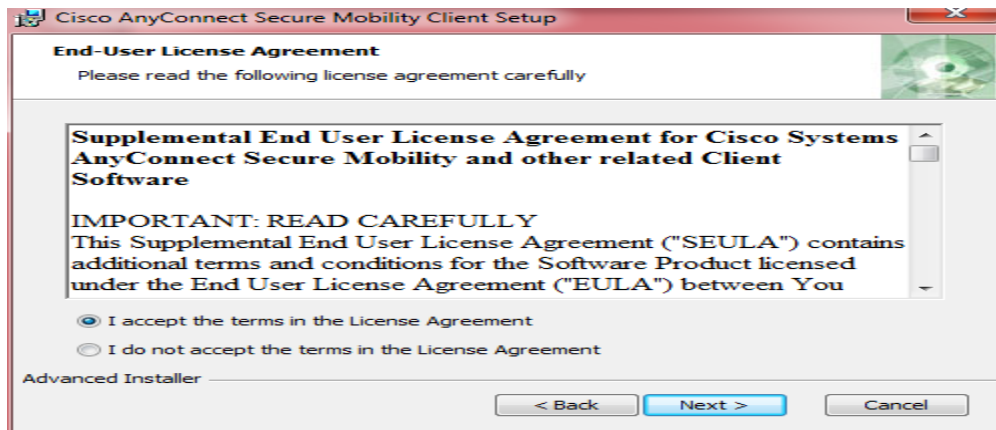


Step 8. Click on Next.

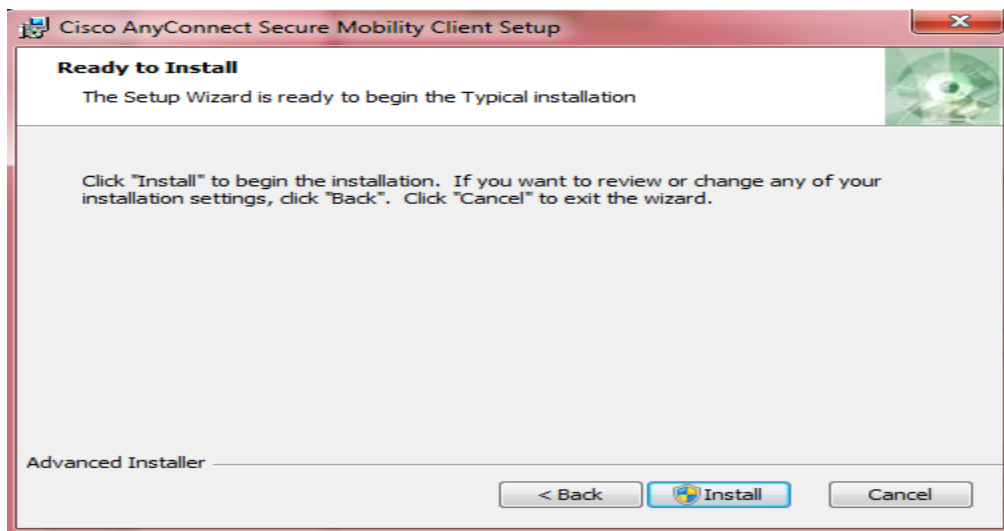


Step 9. Click on the "I accept the terms in the License Agreement" and click next.

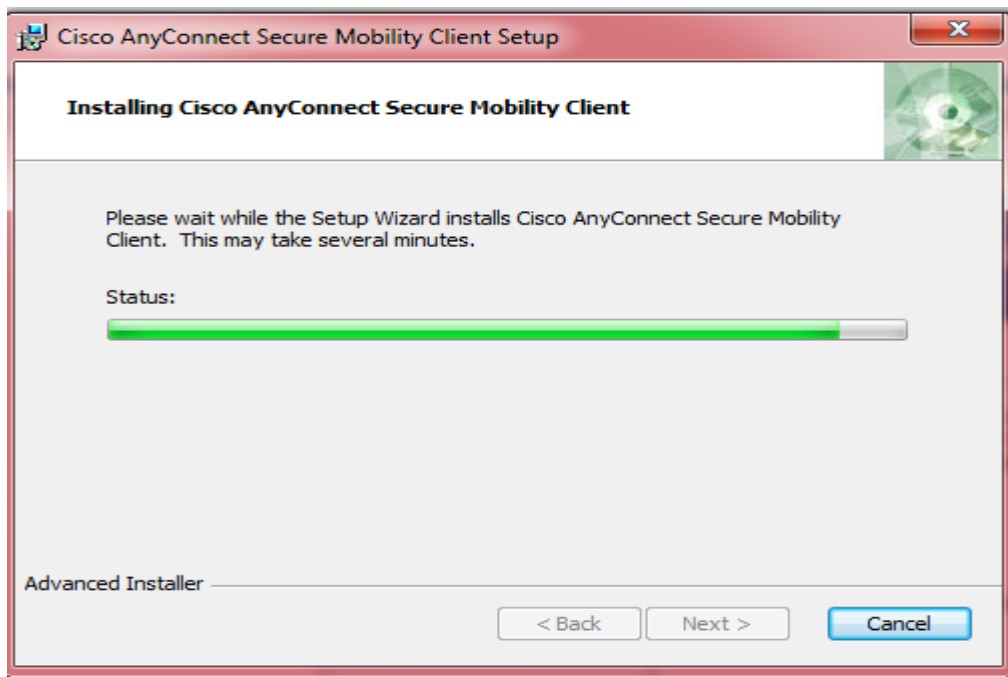
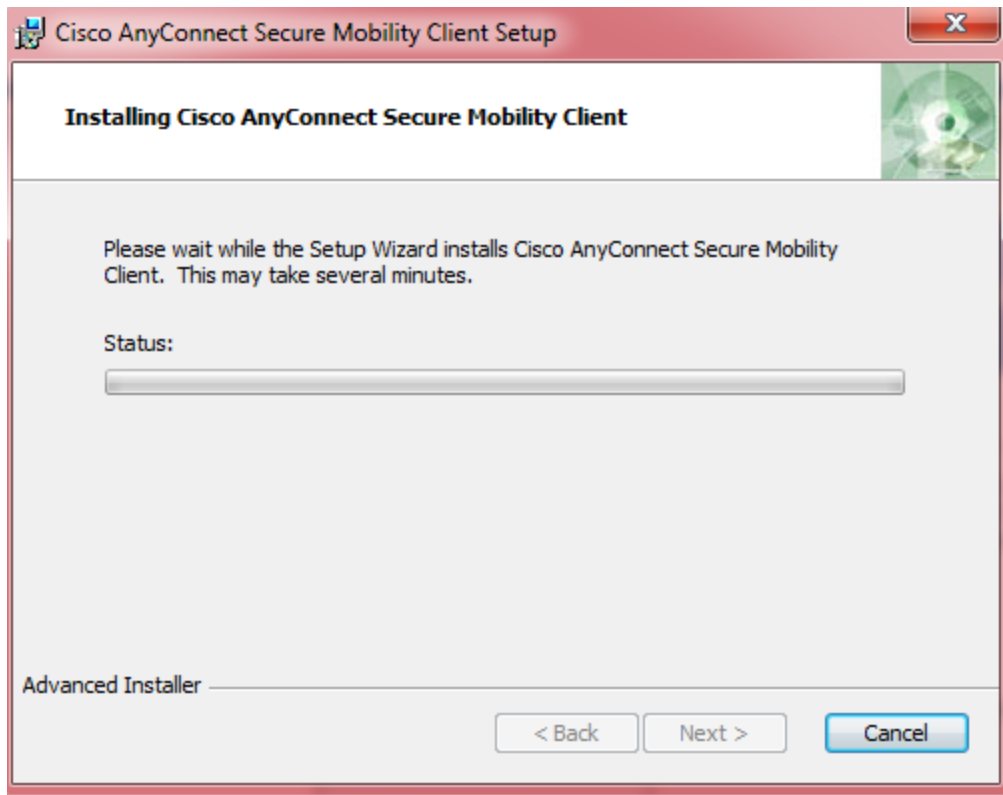
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Step 10. Click "Install"

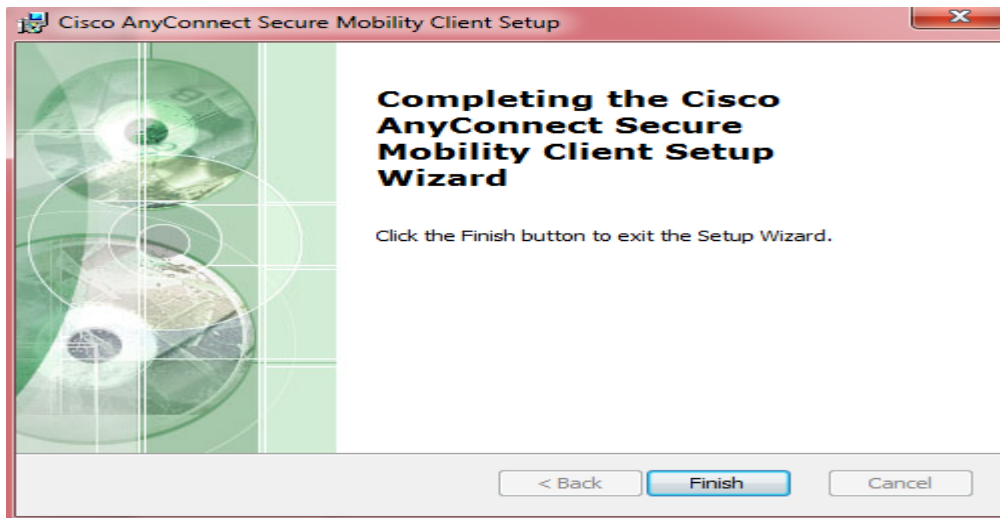


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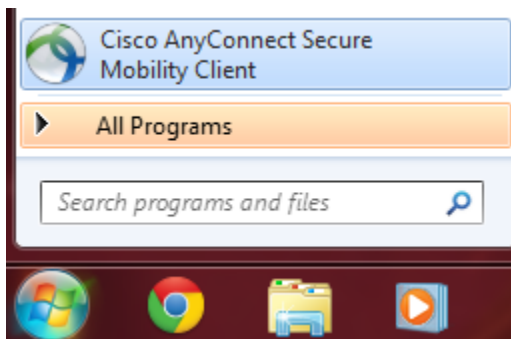


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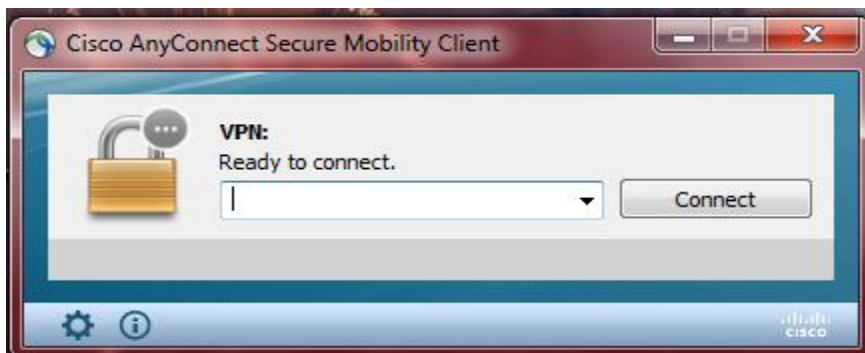
Step 11. Click on “Finish”



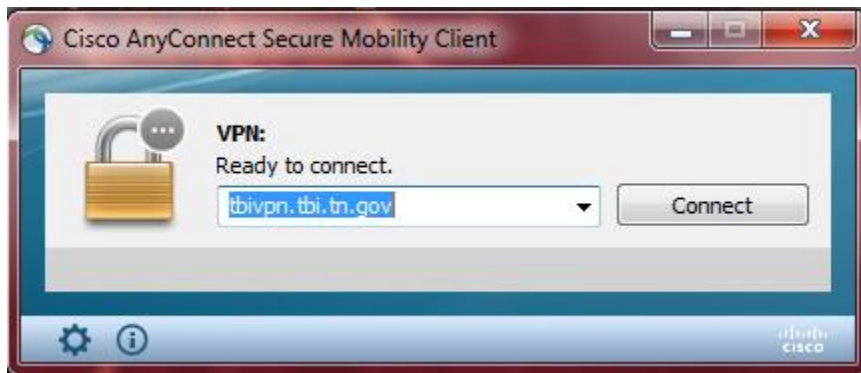
Step 12. TO Start the client click on the START Button and click on the “Cisco AnyConnect Secure Mobility Client”.



Step 13. Type in or hit the drop down menu. TBIVPN.TBI.GOV



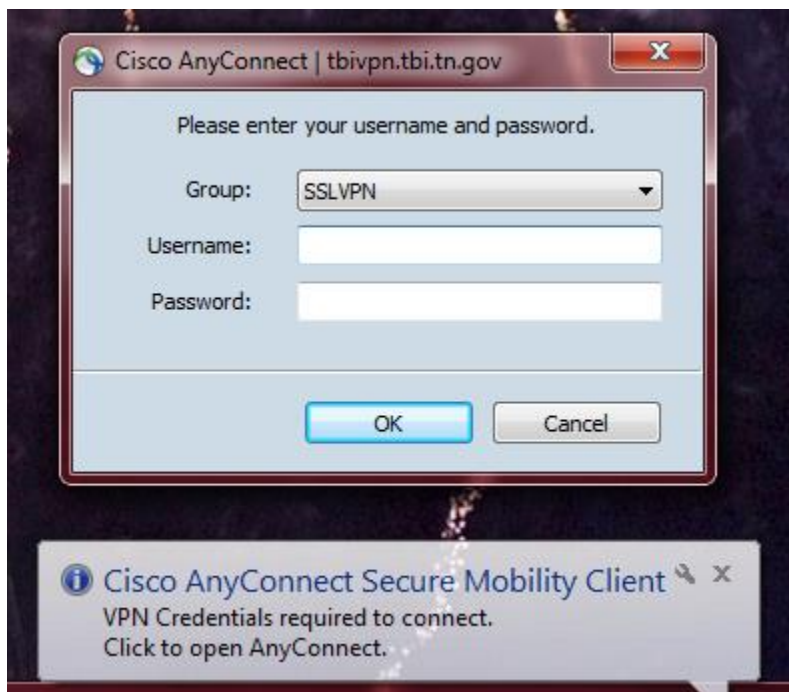
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Step 14. Click Connect

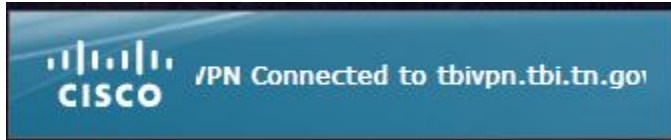


Step 15. Type in your user name and password and click OK.

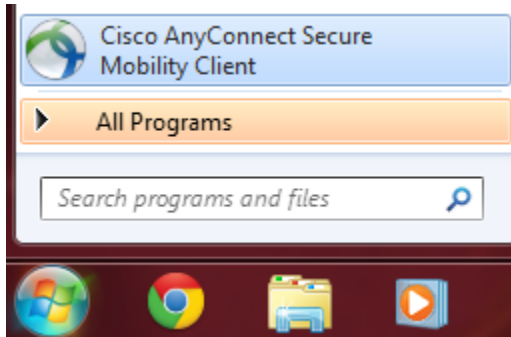


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Step 16. You will see the pop up window in the lower right hand corner of the screen.



To disconnect at anytime click on the Cisco AnyConnect Secure mobility client and Click Disconnect.



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